CITY LEADERSHIP

Robert Layton
Wichita City Manager

Jeff Longwell
Mayor

James Clendenin
Council Member
District 3

Jeff Blubaugh
Council Member
District 4

Pete Meitzner
Council Member
District 3

Bryan Frye
Vice Mayor
District 5

Brandon Johnson
Council Member
District 1

Cindy Claycomb
Council Member
District 6

Lorem ipsum

Support Cargill’s public garage
opened the Douglas Garage in 2017
Economic Development
of closed terminal, and created aircraft ramps
in that location

MABCD
Transit
Park & Recreation
•
•
•
•

BUILDING DEPENDABLE INFRASTRUCTURE
Completed demolition of gates, concourses, and connectors
Implemented new programs for contractors
Established full operations and a “one-stop-shop” concept
Partnered with Wichita Parks Foundation
to provide upgrades

Encourage investment in office, retail and residential uses:

Vice Mayor
Bryan Frye

Council Member
Jeff Blubaugh
Jeff Blubaugh
Jeff Blubaugh

District 4
District 4
District 4

Mayor
Jeff Longwell
Jeff Longwell
Jeff Longwell

2018 GOALS
Install distributed antenna system in new terminal
Design and construct six new bikeways
Replace the aging fleet of trollies, paratransit vans and buses
Negotiate lease modifications and related transactions
Adopt and begin implementation of an updated master plan
Begin construction of Patrol East
Invested $11.5 million in Main Water Treatment Plant
Completed Pawnee Street Bridge repairs
Completed five-year, $32 million program to replace 150,000 aging water meters

2017 ACCOMPLISHMENTS
Obtained a federal grant totaling $102,000
to expand the downtown security initiative
Added lighting at Fairmont Park, Wichita Skatepark
Partnered with Open Wichita to provide Police use of force data
Purchased five new apparatus to update an aging fleet
Completed 9,000 code inspections and responded to more than 52,000 emergency calls
Developed and implemented the Citizens’ Review Board
Installed Old Town traffic camera system and partnered with KDOT
Trained all commissioned staff on de-escalation techniques
Formed the Patrol West Motel Interdiction Team to reduce predatory crimes
Enhanced City ordinance to more successfully control underage access to tobacco
Converted 229 street lights in Old Town to LED to ensure long-lasting performance
Completed biennial bridge inspection of 284 bridges to ensure safe travel
Conducted a full-scale disaster training exercise with multiple regional public safety and emergency management agencies
Received fifth consecutive discrepancy-free Certification and Safety Operations in the vicinity of the airports
Orchestrated review and adoption of latest building and safety codes — MABCD
Converted 229 street lights in Old Town to LED to ensure long-lasting performance
Completed biennial bridge inspection of 284 bridges to ensure safe travel
Conducted a full-scale disaster training exercise with multiple regional public safety and emergency management agencies
Orchestrated review and adoption of latest building and safety codes — MABCD

The Wichita City Council Presents the 2017-2018 Annual Report
OUR VISION
The City of Wichita is a leading-edge organization serving a dynamic and inclusive community.

OUR MISSION
As an exceptionally well-run city, we will

- Keep Wichita safe,
- Build dependable infrastructure,
- Grow our economy and
- Provide conditions for living well.

OUR VALUES
To accomplish our mission, we anchor our work in our core values of trust and service.

This annual report highlights the City of Wichita’s 2017 accomplishments in each of these areas and provides a look ahead at the City’s 2018 goals.
2017 ACCOMPLISHMENTS

BUILDING DEPENDABLE INFRASTRUCTURE

- Supported the addition of structured parking in downtown to encourage investment in office, retail and residential uses:
  - Airport
  - Transit
  - Law
  - Park & Recreation
  - Training Center at WSU

- Completed demolition of gates, concourses, and connectors
- Implemented new programs for contractors that more than doubled usage of on-line permit and inspection submissions
- Established full operations and a "one-stop-shop" concept
- Implemented the Wichita Bicycle Master Plan, making bicycle travel easier, safer, and more convenient
- Partnered with Wichita Parks Foundation to provide upgrades
- Completed construction of the joint Law Enforcement facilities plan for branch libraries

2018 GOALS

- Move Central Library into the new Advanced Learning Library
- Transform Stryker Sports Complex into a regional sports destination
- Assist with the development of Spaghetti Works (Naftzger Park)
- Adopt and begin implementation of an updated master auto theft, larcenies, and other debilitating crimes

KEEPING WICHITA SAFE

- Developed and implemented the Citizens' Review Board
- Obtained a federal grant totaling $102,000 to expand accessibility for persons with disabilities
- Enhanced City ordinance to more successfully control underage access to tobacco
- Converted 229 street lights in Old Town to LED to ensure long-lasting, safer lighting
- Continued to add more non-lethal force options
- Continue to add more non-lethal force options
- Received Bureau of Justice Assistant Drug Court Enhancement
- Received fifth consecutive discrepancy-free Certification and Safety

PUBLIC WORKS & UTILITIES

- Invested $11.5 million in Main Water Treatment Plant
- Converted 229 street lights in Old Town to LED to ensure long-lasting, safer lighting
- Completed five-year, $32 million program to replace 150,000 aging
- United information from the 2016 Facilities Condition
- Installed distributed antenna system in new terminal
- Designed and constructed six new bikeways
- Replace the aging fleet of trollies, paratransit vans and buses
- Assist with the development of Spaghetti Works (Naftzger Park)
- Install curb extensions at downtown crossings on Douglas Ave. to reduce pedestrian crossing distance and improve visibility of pedestrians
- Developed a full-scale disaster training exercise with multiple regional
- Received fifth consecutive discrepancy-free Certification and Safety
- Continue to add more non-lethal force options
- Provided 181 Home Repair assistance loans, paint grants and
- Partnered with the Wichita Police Department to develop street safety
- Implemented online classes as an option to defendants who
- Implemented an expanded online Traffic Diversion safety course
- Partnered with the Wichita Police Department to develop street safety
- Conducted a full-scale disaster training exercise with multiple regional
- Completed biennial bridge inspection of 284 bridges to ensure safe travel
- Dominated review and adoption of latest building and safety codes —
- Assisted in developing the Wichita Bicycle Master Plan, making bicycle travel easier, safer, and more convenient
- Partnered with Wichita Parks Foundation to provide upgrades
- Completed construction of the joint Law Enforcement facilities plan for branch libraries
- Worked to improve safety and accessibility for persons with disabilities
- Provided financing for critical projects:
  - Use of force data
  - Continued to add more non-lethal force options
- Implemented an expanded online Traffic Diversion safety course
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FIRE ARRIVED ON THE SCENE IN LESS THAN 4 MINUTES 67% OF THE TIME
KEEPS WICHITA SAFE

2017 ACCOMPLISHMENTS

WPD
• Formed the Patrol West Motel Interdiction Team to combat prostitution, illegal drugs, financial crimes, auto theft, larcenies, and other debilitating crimes
• Trained all commissioned staff on de-escalation
• Installed Old Town traffic camera system and partnered with area businesses
• Developed and implemented the Citizens’ Review Board

Fire
• Contained fires to room of origin 77% of the time
• Completed 9,000 code inspections and responded to more than 52,000 emergency calls
• Purchased five new apparatus to update an aging fleet, improve emergency communication reliability and reduce maintenance expenses

Information Technology
• Partnered with Open Wichita to provide Police use of force data

Park & Recreation
• Added lighting at Fairmont Park, Wichita Skatepark and Reflection Square, at the community’s request, to make the parks more user friendly and safer

Law
• Obtained a federal grant totaling $102,000 to expand victim services
• Implemented an expanded online Traffic Diversion safety course reducing the impact of speeding violations on driving records
• Obtained $74,150 in court-ordered restitution for 77 crime victims

**Municipal Court**
• Received Bureau of Justice Assistant Drug Court Enhancement Grant for nearly $400,000
• Implemented online classes as an option to defendants who are required to complete a court-ordered class

**Transit**
• Installed curb extensions at downtown crossings on Douglas Ave. to reduce pedestrian crossing distance and improve visibility of pedestrians
• Partnered with the Wichita Police Department to develop street safety training modules and videos for multiple modes of travel (i.e. walking, driving, and bicycling)

**Housing & Community Services**
• Provided 181 Home Repair assistance loans, paint grants and paint/labor grants to address housing code issues, while preventing or eliminating lead-based paint hazards
• Assisted 83 homeless people with housing needs through the Housing First program

**MABCD**
• Orchestrated review and adoption of latest building and safety codes — National Electrical, Elevator and Conveyance, International Mechanical, International and Uniform Plumbing, Electrical Sign and Non-Illuminated Sign codes

**Airport**
• Received fifth consecutive discrepancy-free Certification and Safety inspection from the FAA
• Conducted a full-scale disaster training exercise with multiple regional public safety and emergency management agencies

**Public Works & Utilities**
• Completed biennial bridge inspection of 284 bridges to ensure safe travel
• Converted 229 street lights in Old Town to LED to ensure long-lasting and safer lighting
• Enhanced City ordinance to more successfully control underage access to tobacco
2018 GOALS

WPD
• Implement the Community Response Teams to target violent and drug crimes
• Continue to add more non-lethal force options

Fire
• Replace Technical Rescue and Hazardous Material apparatus

Information Technology
• Upgrade all Police and Fire in-vehicle technology

Municipal Court
• Upgrade video technology to enhance the video court docket

Transit
• Provide increased security at the downtown Transit Center
• Launch a Safe Streets ICT safety campaign in partnership with KDOT

Housing & Community Services
• Assist 280 people in shelters, 118 in the Rapid Re-Housing program, and prevent 123 people from becoming homeless through supplemental Emergency Solutions Grant funding

MABCD
• Lead state jurisdictions with a coordinated review and adoption of the 2018 International Building and International Residential Codes

Airport
• Implement tracking and monitoring system for drone operations in the vicinity of the airports

Public Works & Utilities
• Complete design improvements to address flooding on Bleckley
• Complete implementation of first phase of Traffic Signal Optimization project
PUBLIC WORKS & UTILITIES COMPLETED 83 LANE MILES OF NEIGHBORHOOD STREET REPAIRS, FUNDED BY THE SALE OF THE HYATT HOTEL
2017 ACCOMPLISHMENTS

**WPD**
- Completed construction of the joint Law Enforcement Training Center at WSU

**Park & Recreation**
- Partnered with Wichita Parks Foundation to provide upgrades to the Kansas Wildlife Exhibit facility and animal habitats

**Transit**
- Implemented the Wichita Bicycle Master Plan, making bicycle travel easier, safer, and more convenient

**MABCD**
- Established full operations and a “one-stop-shop” concept for local businesses and citizens utilizing services
- Implemented new programs for contractors that more than doubled usage of on-line permit and inspection submissions

**Airport**
- Completed demolition of gates, concourses, and connectors of closed terminal, and created aircraft ramps in that location

**Economic Development**
- Supported the addition of structured parking in downtown to encourage investment in office, retail and residential uses: opened the Douglas Garage in 2017 with 290 spaces and supported Cargill’s construction of an 800-space public garage
Public Works & Utilities
• Completed five-year, $32 million program to replace 150,000 aging water meters and fully automate the meter reading system
• Completed Pawnee Street Bridge repairs
• Invested $11.5 million in Main Water Treatment Plant improvements without service interruption

2018 GOALS

WPD
• Begin construction of Patrol East

Library
• Move Central Library into the new Advanced Learning Library
• Adopt and begin implementation of an updated master facilities plan for branch libraries

Park & Recreation
• Transform Stryker Sports Complex into a regional sports destination

Law
• Negotiate lease modifications and related transactions to complete the hangar/education facility for Doc, the historic Wichita B-29 plane
• Assist with the development of Spaghetti Works (Naftzger Park) and the Delano Catalyst Site

Transit
• Replace the aging fleet of trolleys, paratransit vans and buses
• Design and construct six new bikeways

Airport
• Install distributed antenna system in new terminal

Public Works & Utilities
• Utilize information from the 2016 Facilities Condition Assessment to prioritize investment in public buildings
Supported Cargill’s construction of an 800-space public garage. Opened the Douglas Garage in 2017 with 290 spaces and implemented code changes to non-illuminated signs. Developed a new program to more than double usage of on-line permit and inspection submissions for aircraft ramps in that location.

Made travel easier, safer, and more convenient by completing demolition of gates, concourses, and connectors at the Wichita Regional Airport. Implemented new programs for contractors that more than quadrupled access to tobacco, and safer lighting in the vicinity of the airports.

Partnered with Wichita Parks Foundation to provide upgrades to a variety of public facilities, including the Training Center at WSU. Adopted and begun implementation of an updated master facilities plan for branch libraries. Partnered with Open Wichita to provide Police use of force data.

Completed construction of the joint Law Enforcement Training Center at Washburn University and the Delano Catalyst Site, which houses the Wichita B-29 plane. Developed and implemented the Citizens’ Review Board to assist with the development of Spaghetti Works (Naftzger Park).

Negotiated lease modifications and related transactions to Transform Stryker Sports Complex into a regional sports destination. Moved Central Library into the new Advanced Learning Library. Invested $11.5 million in Main Water Treatment Plant and water meters and fully automated the meter reading system. Completed five-year, $32 million program to replace 150,000 aging water meters and fully automate the meter reading system.

Invested in a $102,000 federal grant to expand access to tobacco with area businesses. Converted 229 street lights in Old Town to LED to ensure long-lasting operations in the vicinity of the airports. Conducted a full-scale disaster training exercise with multiple regional public safety and emergency management agencies.

Implemented the Wichita Bicycle Master Plan, making bicycle commuting 40% safer. Developed and implemented the Citizens’ Review Board, making bicycle commuting 40% safer. Developed and implemented the Citizens’ Review Board, making bicycle commuting 40% safer.

Obtained $74,150 in court-ordered restitution for 77 crime victims. Implemented an expanded online Traffic Diversion safety course, reducing the impact of speeding violations on driving records. Obtained $400,000 in court-ordered restitution for 77 crime victims.

Provided 181 Home Repair assistance loans, paint grants and housing code issues, while preventing or eliminating lead-based paint hazards. Partnered with the Wichita Police Department to develop street safety training modules and videos for multiple modes of travel (i.e., walking, driving, and bicycling).

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AIRPORT RETAINED 85% OF REGIONAL AIRLINE PASSENGERS, A GAIN OF 5 PERCENTAGE POINTS SINCE 2014
2017 ACCOMPLISHMENTS

Transit
• Enhanced fixed route operations, resulting in an approximate 20 percent increase in ridership compared to 2016

Finance
• Coordinated the sale of three debt issues totaling $29.1 million to finance Airport and neighborhood improvements, retaining bond ratings of Aa+ and Aa1 from Standard & Poor’s and Moody’s Investor Services

Housing & Community Services
• Invested $840,000 in HOME Funds for 18 new homes

MABCD
• Facilitated more than 536 million in commercial building projects

Arts & Culture
• Completed the Arts & Economic Prosperity study and released the report findings

Airport
• Launched Alaska Airlines’ nonstop service to Seattle
• Marketed the airport to increase awareness of low-fare airlines and kept average fares unchanged

Economic Development
• Adopted a Tax Increment Financing project plan and received State approval for STAR Bond financing for a new stadium and West Bank improvements which will help efforts to secure a Major League affiliated baseball team and create an entertainment district
• Supported the creation of jobs and infrastructure investments through a variety of agreements for incentive projects. Hormel committed to construct a 150,000 square foot facility and create 384 jobs; Cargill is investing $45 million in its new downtown office while retaining 700 jobs and Spirit will invest one billion dollars over the next ten years and create 1,000 new jobs over the next two years.

Public Works
• Began construction of $27.5 million in improvements to the Four Mile Creek Wastewater Plant to serve ongoing development along the K96 and Greenwich corridor

2018 GOALS

Law
• Finalize settlements and grant releases to property owners for groundwater remediation on all properties in the Northeast Industrial Corridor TIF District

Transit
• Coordinate transportation options for the 2018 NCAA basketball tournament, connecting visitors to the arena and downtown

Housing & Community Services
• Invest $585,160 in HOME Funds for new housing
• Provide $15 million in rental assistance to private landlords in Sedgwick, Harvey and Butler counties

Airport
• Attract low-fare service to Denver and Houston
• Enhance service to Atlanta and Minneapolis
• Increase airline seat and aircraft capacity at ICT

Economic Development
• Conduct a comprehensive review and update of Wichita’s Economic Development programs to focus on local priorities including encouraging private investment and quality jobs

Public Works & Utilities
• Complete construction of infrastructure improvement projects in support of the WSU Innovation Campus expansion
LIBRARY CELEBRATED CONSTRUCTION MILESTONES FOR THE ADVANCED LEARNING LIBRARY
2017 ACCOMPLISHMENTS

**Fire**
- Participated in more than 1,300 community risk reduction programs

**Library**
- Led the Candid Conversations humanities program series featuring community conversations about race and ethnicity
- Celebrated the 10th anniversary of Big Read Wichita

**Park & Recreation**
- Introduced Open Streets ICT, a community event featuring walking and biking along four miles of closed downtown streets
- Activated the Arkansas River with kayaking and stand up paddle board tours

**Law**
- Filed a number of administrative search warrants in order to clean up bulky waste and other nuisance violations behind locked gates and under carports

**Transit**
- Assisted with permitting and deployment of Bike Share ICT in the core area, with 20 stations and approximately 105 bicycles
- Added additional Q-Line routes with increased frequency and rebranded the trolley service
- Introduced a pilot transportation program for people living in food deserts, giving them access to fresh and healthy foods at grocery stores

**MAPD**
- Completed Delano’s Turn, a riverfront visioning design for the Delano neighborhood
- Assembled an advisory committee to create an updated Delano neighborhood plan
- Assembled the Urban Infill Advisory Committee to support infill development within the core area

**Housing & Community Services**
- Provided educational and employment opportunities to 110 youth, 14-15 years old and 28 youth, 16-17 years old
- Administered a Summer Food Service Program site at New Life Church and served more than 1,200 meals in conjunction with the “Cities Combating Hunger through Afterschool and Summer Meal Programs” initiative

**MABCD**
- Implemented a Code Enforcement Liaison program to assist citizens facing legal action and potential abatement to resolve the problems on their properties
- Enacted the Illegal Dumping Abatement program to clean up neighborhoods while reducing costs and staff time

**Arts & Culture**
- Implemented new ticketing software for Century II to improve the patron's buying experience and maximize earned revenue
- Completed assessment of public art collection

**2018 GOALS**

**Library**
- Expand summer reading partnerships with schools

**Housing & Community Services**
- Rehabilitate entire WHA public housing stock through the Rental Assistance Demonstration program
- Provide education, training, and employment services to youth leaving foster care
- Issue 800 rental assistance vouchers to help residents with housing affordability

**Airport**
- Develop a partnership with the Eisenhower Presidential Library, Museum & Boyhood Home to design and fund the installation of a statue of Dwight D. Eisenhower in the airline terminal

**Law**
- Negotiate lease modifications and related transactions to complete the hangar/education facility for Doc, the historic Wichita B-29 plane

**Park & Recreation**
- Transform Stryker Sports Complex into a regional sports destination
Housing & Community Services
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Park & Recreation
• Transform Stryker Sports Complex into a regional sports destination
PARK & RECREATION PRUNED 11,659 TREES AND RESPONDED TO APPROXIMATELY 1,700 EMERGENCY CALLS INVOLVING FALLEN TREE LIMBS
WICHITA: A WELL-RUN CITY

2017 ACCOMPLISHMENTS

WPD
- Implemented the Excessive Calls for Service ordinance
- Developed the WPD Community Liaisons program to reach underserved groups including hearing impaired, LGBTQ, Middle Eastern, Hispanic, autistic, homeless and refugees
- Partnered with Sedgwick County Sheriff to conduct Officer/Deputy involved criminal investigations
- Instituted Mental Health Liaison program

Fire
- Maintained a $109 per capita cost for fire services compared to other communities requiring approximately $157.39 per capita cost

Information Technology
- Generated more than 4,000 staff work days saved through automation and self-service

Law
- Processed 750 Kansas Open Records Act requests in compliance with state law; also streamlined KORA processing
- Collected $175,880 in reimbursement for damages to City property

Park & Recreation
- Maintained all public trees within 5,000 acres of parks, 2,500 acres of right-of-ways and those near rivers, streams and drainage ways
- Responded after storms to keep more than 60,000 traffic control signals and signs clear of tree branches and removed tree debris from streets and intersections

Transit
- Celebrated the first full-year of inhouse paratransit services, a move that resulted in reduced costs and improved efficiencies.

2018 GOALS

WPD
- Form the Human Trafficking Task Force in partnership with the FBI

Law
- Obtain additional settlements for groundwater remediation on all properties in the Northeast Industrial Corridor TIF District

MABCD
- Implement a neighborhood inspection pilot program aimed at increasing effectiveness of inspectors and resources through a team approach

Economic Development
- Continue the City’s efforts to review the use of capital assets and return assets to the private market and tax rolls when practical

Public Works & Utilities
- Complete implementation of a new stormwater rate structure, resulting in greater ratepayer equity
Finance
• Negotiated 2018 health insurance premium increases of only 2.6%, saving nearly $1 million
• Developed a new budgeting process (zero based budgeting) to identify priority services and become a more efficient government

MABCD
• Created a call routing system to provide better customer service

Economic Development
• Dissolved the Wichita Public Building Commission following the sale of the Finney State Office Building, providing 200,000 square feet of downtown space and generating $700,000
• Sold the former Parkstone property at Douglas and Hillside to activate underutilized College Hill property and return the property to the tax rolls

Public Works
• Treated over 5.5 billion gallons of polluted water in the Gilbert-Mosely remediation district
• Implemented new fleet replacement schedules on more than 2,000 assets to save $74 million over the next 30 years
• Saved more than 243 million gallons of water through the water conservation rebate program

2018 GOALS

WPD
• Form the Human Trafficking Task Force in partnership with the FBI

Law
• Obtain additional settlements for groundwater remediation on all properties in the Northeast Industrial Corridor TIF District

MABCD
• Implement a neighborhood inspection pilot program aimed at increasing effectiveness of inspectors and resources through a team approach

Economic Development
• Continue the City’s efforts to review the use of capital assets and return assets to the private market and tax rolls when practical

Public Works & Utilities
• Complete implementation of a new stormwater rate structure, resulting in greater ratepayer equity
CITY OF WICHITA Recognized for Excellence Across Many Departments
CITY OF WICHITA AWARDS

Fire
- National Life Saver Award, ADT

Information Technology
- Mayors Challenge Engagement Award, Bloomberg
- Digital Cities Award

Park & Recreation
- Park Honor Award for Pracht Wetlands Park, ASLA

Transit
- Most Informative award at Park(ing) Day, Downtown Wichita

Finance
- Distinguished Budget Award, with special performance measures recognition and special capital improvements recognition (29 years), GFOA
- Achievement of Excellence in Procurement Award (16 years), NPI
- Certificate of Achievement for Excellence in Financial Reporting (43 years), GFOA
- Certificate of Achievement for Excellence in Financial Reporting — Wichita Retirement Systems (17 years), GFOA
- Certificate of Distinction for Performance Measurement (7 years) ICMA
MAPD
• New Horizon Award (Delano’s Turn), APA Kansas Chapter

Arts & Culture
• Old Cowtown Museum, Top 10 western museums in the United States, True West magazine

Airport
• Excellence in Employee Training Award; AAAE
• Airport Safety Enhancement Award; FAA
• Silver Award; Mid-America Design Awards, IIDA
• Best Travel Online Newsletter Award for Eisenhower Air; Web Marketing Association
• Award of Excellence; AWI
• Chris Cherches Award for Excellence in Public Art; ACW

Public Works & Utilities
• Notable Fleet Award, APWA and Government Fleet Magazine
• International Excellence in Concrete, Market Street Garage, ACI
• Blue Seal of Excellence, ASE
• Kanstruct Excellence in Construction Award, DBIA
• Cowskin Water Quality Reclamation Facility Design/Build Improvements, DBIA
• Outstanding Engineering Achievement Award; APWA KS Chapter Project of the Year — Spirit Re-Use, KSPE